

SkyTab POS SetUp Form

Does every POS need a cash drawer?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	Door Dash
If not how many?	2		
Does merchant want Online Ordering?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	

Shipping

Where does the POS Need to be Shipped?	DBA Address <input type="checkbox"/>	Legal Address <input type="checkbox"/>	Impact's Office <input checked="" type="checkbox"/>
Shipping Time Frame	Ground <input checked="" type="checkbox"/>	Second Day <input type="checkbox"/>	Next Day <input type="checkbox"/>
Per Base Package	\$25.00	\$51.50	\$76.95
Per Additional Accessory	\$11.00	\$26	\$39.00

Batching

What time would you like the terminal to batch? NOTE: this is in eastern standard time	6:30 AM EST
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POS Account SetUp

Primary Contact Name who will handle POS Operation	Tammy Bell
Primary Contact Phone Number	
Primary Contact Email Address	BellyDog70@yahoo.com
What Days will the Merchant be UNAVAILABLE	M <input type="checkbox"/> T <input type="checkbox"/> W <input type="checkbox"/> Th <input type="checkbox"/> F <input type="checkbox"/>
When are the best times to contact the merchant?	9 AM - 11 AM <input checked="" type="checkbox"/> 11 AM - 1 PM <input type="checkbox"/> 1 PM - 4 PM <input type="checkbox"/> 4 PM - 5 PM <input type="checkbox"/>

General Business Information

Is this the merchants first Shift 4 System?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Will merchant require Spanish Speaking Assistance	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>
Is merchant open for Business?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

** Only answers the following 7 questions if you select NO business is not open

1 - When is the expected open date for business?	N/A
2 - Is Building Construction Complete	
3 - When will construction be complete?	
4 - Have countertops been installed?	

5 - When will countertops be installed					
6 - Have all of the required permits and licenses been acquired?		N/A			
7 - When will all the required permits and licenses be acquired?					
Does the merchant accept tips? <i>NOTE: Merchant's transactions will automatically batch approximately one hour after end of business day. Please consider adding tips throughout the day or promptly once Merchant's business is closed.</i>		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>		
When does the Merchant plan to have the system installed? <i>NOTE: This should be 2-3 weeks out at least</i>		~ 6-10 wks			
Merchants Business Model? (Describe your business model (ie, restaurant, bar, pizza delivery, clothing store, convenience store, etc))		Restaurant/Bar			
How many of each type of staff does the merchant have per shift?		Cashiers:	Servers: <input checked="" type="checkbox"/> 1	Drivers:	Bartenders: <input checked="" type="checkbox"/> 2
Sales Tax Information					
Primary Sales Tax		Rate: 7.75% Food			
		Applied to:			
		Included in the item price?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Additional Tax Information: <i>If more tax types are needed please let us know in the notes</i>		Tax Name: 7.75% Liquor			
		Rate:			
		Applied To:			
		Included in the item price?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Installation Information					
Internet Access:		Internet Access is required to run your set up. The SkyTab Mobile is the ONLY device that offers 3G/4G.			
Is High Speed Internet access available at the business location?		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>		
If no, when will you have internet installed?					
If yes, who is their ISP (internet service) provider?					

Will the POS system be attached to a larger network (mall, university, etc.)?	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	<i>Security cameras</i>		
Will there be additional devices on the network such as security cameras or jukebox?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>			
Power Outlets Requirements:	<p>We require the following power outlets in order to install and use the system:</p> <p>2 power outlets within 4 feet of each terminal</p> <p>1 power outlet within 4 feet of each remote printer (if applicable)</p> <p>2 power outlets required for each Kitchen Video System (if applicable)</p> <p><i>A power strip can be used to ensure the number of outlets are available. A surge protector is recommended.</i></p>				
Are all required power outlets in place? (from above requirements)	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>			
Cable Requirements:	<p>Each networked device (POS systems, kitchen printers, KVS and Caller ID) will require a CAT 5 Ethernet cable run from the router to each piece of equipment. An existing Ethernet jack within 10 feet of the equipment is also acceptable as Shift4 will supply a 10' patch cable.</p>				
Has the cabling already been installed?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>			
SkyTab POS - POS System Set Up					
How many pages of Menu/Supporting information have been included?					
Which documents have been provided? (Select all that apply)	<input checked="" type="checkbox"/> Alcohol	<input type="checkbox"/> Takeout	<input checked="" type="checkbox"/> <i>Some</i> Catering	<input type="checkbox"/> Kids Menu	<input type="checkbox"/> Dessert Menu
	<input type="checkbox"/> Delivery Fees	<input type="checkbox"/> Happy Hour Prices and times/days	<input type="checkbox"/> Discounts/coupons	<input type="checkbox"/> Modifiers	<input type="checkbox"/> Table Layout
	<input type="checkbox"/> Void Reasons	<input type="checkbox"/> Job List	<input type="checkbox"/> Employee List		
Approximately what percentage of business is performed through	Counter Service <i>~40</i> %	Dine - In <i>~55</i> %	Delivery <i>~5</i> %		

catering

the following Order Types?	40 Bar %	5 Catering %	55 Tables %
How many Full Service tables does the Merchant have?	~13 tables		~70-75 seats + Bar (Long)
Is the Merchant serving alcohol?	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>	

Merchant's Expectations	
What are the merchant's expectations regarding menu build, delivery and installation of their POS System, and training to begin using their system?	<p>~ March</p> <p>6-10 weeks before they are ready... Extremely Busy right now</p>

Notes:

Tammy has owned IKE's for 7 years but worked there over 20+ years. They have spot on but wanted handhelds purchased Toast that is still in box. They love that Impact/We are LOCAL! Toast rep is in Boston... Want to switch to Sky Tab in 6-10 wks...