

Secure Bancard, LLC 1500 Abbey Court | Alpharetta, GA 30004 1-855-271-1500

# APPLICATION FOR MERCHANT AGREEMENT

| SYNOVUS BANK (Merchant Bank)          |
|---------------------------------------|
| 1125 First Avenue, Columbus, GA 31901 |
| 706-649-4900                          |

Processor's Sales Rep Name: iBuxx Impact

| usiness Information   |   |                                  |  |                            |
|---|---|----------------------------------|--|----------------------------|
| Holly Ackerman  |   |                                  | Palmetto Hair Gallery                  |                            |
| Nerchant Legal Business Name  |   |                                  | DBA Name                               |                            |
| 800 B Jefferies Blvd  |   |                                  | 800 B Jefferies Blvd                   |                            |
| Mailing Address   |   |                                  | DBA Address (Physical, No PO Boxes)    |                            |
| Walterboro  | South Caroli 29488                      |                                  | Walterboro                             | South Carol 298488         |
| City  | State Zip                               |                                  | City                                   | State Zip                  |
| 843-510-3015  |   |                                  | 843-510-3015                           |                            |
| egal Phone #  | Legal Fax #                             |                                  | DBA Phone #                            | DBA Fax #                  |
| 249732688   | ·                                       | ness 🗌 New owner 🛛 Seasonal      | ? Yes No List months                   |                            |
| Federal Tax ID # (Must be 9 digits)   | Length Owned                            | Business License                 | Date Opened: Jan. 1, 2009              | )                          |
|   | halls                                   | /rackerman@yahoo.com             | Date Opened                            |                            |
|   | Yes If yes: Personal Busines            |                                  | ne: 🗌 Public 🛄 Private 🛄 Non 📲         | Other                      |
| Retail Restaurant Lodgin  | g 🗌 Service 🗌 Internet <u></u> % 🗌 Mail | % 📃 Tel                          | % 🗌 Bus-to-Bus%                        |                            |
| Detailed Description of Business (<br>Hair Salon  | including products/services; card char  | ging policies; delivery methods; | whether own/finance inventoryprovic    | le separate pages if neede |
| Mailing Address (select 🛛 🗌 L   | egal 🗌 DBA 🗌 Location Contact: 📕        | olly Ackerman                    | Phone #                                | 843-510-3015               |
|   |   |                                  |  |                            |
| ofund/Doturn Doliou   |   |                                  |  |                            |
| efund/Return Policy   |   |                                  |  |                            |
| No refund 🗌 Refund in 30 day:   | s or less 🗌 Merchandise 📃               | Other:                           |  |                            |
| merican Express Disclosur   | e                                       |                                  |  |                            |
| The "JetPay" party listed throughc<br>behalf:   | out this Application and the Merchant A | greement is your acquirer for Ar | merican Express, or will convey Americ | an Experess sales on your  |
|   |   |                                  |  |                            |
| 3361 Boyington Drive, Suite 180   |   |                                  |  |                            |
| JetPay Merchant Services<br>3361 Boyington Drive, Suite 180<br>Carrollton, TX 75006<br>X AAAAAA | U                                       | Holly Ackerman / Owner           |  | Mar. 26, 2021              |

Merchant initials H A

|   | / Site Survey  |  |  |  |                      |  |   |   |   |   |                             |   |
|---|--|--|--|--|----------------------|--|---|---|---|---|-----------------------------|---|
| PATRIOT ACT   | REQUIREMENTS -   | To help t                                    | the governmen  | t fight the fur  | nding of terror      | rism and   | I money laundering  | activities, the U   | SA Pa   | triot Act requires  | all fina                    | ncial institutions to<br>an account, we will<br>ee your driver's<br>ssued.) |
| ask for your nan  | ne, physical address   | , date of                                    | birth, taxpayer  | identification   | n number and         | other in   | nformation that will a  | allow us to ident   | tify you                                      | i. We may also a  | sk to se                    | ee your driver's  |
| license or other  | identifying documer  | its. Comp                                    | blete Sections   | I and II and I   | II. (^IN Sectio      | on II, Dri   | iver's License requi  | red use other   | ID oni  | y if no Driver's Li   | cense I                     | ssued.)   |
| Section 1:<br>Business Form of Identification   |  |  |  | Applicabl<br>Items Revie   |                      |  | Individua   | on II:<br>I Form of<br>ication  |   | lte   | Applic<br>ems Re            | able<br>viewed:   |
|   |  |  | Business Na  | me:  |                      |  |   |   |   |   |                             |   |
|   |  | 1  |  |  |                      |  |   | 1   |   |   |                             |   |
| Govt Issued Bus   | siness License   |  | Date and Pla<br>Issuance:  | ace of   |                      | D  | rivers License:   | 007515391   |   | Name:   |                             | Holly Ackerman  |
| Tax Return  |  |  |  |  |                      |  | tate ID:  |   |   | Date of Birth:  |                             | April 30, 1976  |
| Corporate Reso  | lution   |  | ID/Tax ID Nu   | umber: 24  | 9732688              |  | assport:  |   |   | DL/ID#:   |                             | 007515391   |
| Entity Agencies   |  |  |  |  |                      |  | lilitary ID:  |   |   | Date of Issuan  | ce:                         |   |
| Business financ   | ial Statement  |  | Expiration Da  | ate:   |                      | ID   | lexican Consulate<br>):   |   |   | State of Issuan   | ice:                        | SC  |
| Partnership Agr   | eement   |  |  |  |                      |  |   | 1   |   | Expiration:   |                             | Apr 30, 2025  |
| Section III   |  |  | Type Fin'l S't   | t  |                      | R  | esident Alien ID:   |   |   | Address:  |                             | 911 Ashton Rd   |
|   |  |  |  |  |                      |  |   |   |   |   |                             |   |
| On site visit o   | lone by Sales Rep  |  | Bu   | isiness Cons   | istent with Ap       | plication  | n (including any e-C  | ommerce adde  | ndums   | (S))  |                             |   |
| Address of lo   | cation inspected:  |  | DBA Address  | Legal .  | Address              | URL  | listed in eCommerce   | e addendum  |   | Other Addres  | s:                          |   |
| Does name nos   | ted at business mat  | h name                                       | on application   | Yes N  | 0                    | Doe  | s inventory volume  | annear to he su   | Ifficien                                      | 12 Yes No   |                             |   |
|   | ave appropriate bus  |  |  | No   | 0                    |  | store hours posted?   |   |   | er of employees:/   | /td>                        |   |
|   | erchant's inventory?   |  |  | Samples?   | Yes 📃 No             |  | u get Interior/exteri   | _   | _   | No  |                             |   |
| Was inventory of  | onsistent with merc  | nant's typ                                   | be of business?  | ? 🔄 Yes 📃  |                      |  | Comments:   |   |   |   |                             |   |
| * Signature of S  | ales Representative  | :  |  |  |                      |  | Date:   |   |   |   |                             |   |
| * By signing abo  | ve vou bereby ackr   | owledge                                      | that the inform  | nation listed k  | oroin is truo :      | and accu   | urate and was pers  | nally observed  | on the  | indicated docum   | nont ar                     | nd at the indicated   |
| address and (in   | ve you hereby ackn<br>the case of informa  | ion listed                                   | below in the e   | e-Commerce   | addendum(s)          | )) indicat   | ted URL(s) as appli   | cable.  | on the  |   | nem, ai                     | nu ai ine muicaleu  |
|   |  |  |  |  |                      |  |   |   |   |   |                             |   |
|   |  |  |  |  |                      |  |   |   |   |   |                             |   |
| Principal Inforn  | nation   |  |  |  |                      |  |   |   |   |   |                             |   |
| Principal Inforn<br>Principal's   | nation<br>Title  | Date   | of Birth   | Ownershi   | p % of Time          | Social   | Security # (Process   | or's privacy  |   | Residential Addre   | ss                          | Residential Phone   |
|   |  | Date   | of Birth   | Ownershi<br>% / Years  | Spent In             | policy   | for collection and us   | se of social  |   | Residential Addre<br>(City, State, Zip  |                             |   |
| Principal's   |  | Date   | of Birth   |  |                      | policy<br>securit  | for collection and us<br>ty numbers can be fo   | se of social  |   |   |                             | Residential Phone   |
| Principal's   |  | Date   | of Birth   |  | Spent In             | policy<br>securit  | for collection and us   | se of social  |   | (City, State, Zip   | )                           | Residential Phone   |
| Principal's   |  | Date   | of Birth   |  | Spent In             | policy<br>securit  | for collection and us<br>ty numbers can be for<br>securebancard.com)  | se of social  | 911 As  | (City, State, Zip   | )                           | Residential Phone   |
| Principal's<br>Name   | Title  | Date   | of Birth   | % / Years  | Spent In             | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>securebancard.com)  | se of social  |   | (City, State, Zip   | )                           | Residential Phone<br>#  |
| Principal's<br>Name   | Title  | Date   | of Birth   | % / Years  | Spent In             | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>securebancard.com)  | se of social  | 911 As  | (City, State, Zip   | )                           | Residential Phone<br>#  |
| Principal's<br>Name   | Title<br>Owner   | Date   | of Birth   | % / Years  | Spent In             | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>securebancard.com)  | se of social  | 911 As  | (City, State, Zip   | )                           | Residential Phone<br>#  |
| Principal's<br>Name<br>Holly Ackerman<br>Bank Informati   | Title<br>Owner   | Date   |  | % / Years  | Spent In<br>Business | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>ecurebancard.com)   | se of social<br>bund at   | 911 A:<br>29082                               | (City, State, Zip   | <b>)</b><br>5C,             | Residential Phone<br>#<br>843-510-3015                                      |
| Principal's<br>Name<br>Holly Ackerman<br>Bank Informati<br>Name of Financi  | Title<br>Owner<br>on<br>al Institution   | Date   | /  | % / Years  | Spent In<br>Business | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>securebancard.com)  | se of social  | 911 A:<br>29082                               | (City, State, Zip   | <b>)</b><br>5C,             | Residential Phone<br>#  |
| Principal's<br>Name<br>Holly Ackerman<br>Bank Informati   | Title<br>Owner<br>on<br>al Institution   | Date   | /  | % / Years  | Spent In<br>Business | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>ecurebancard.com)<br>88<br>Routing #  | se of social<br>bund at   | 911 A:<br>29082                               | (City, State, Zip   | <b>)</b><br>5C,             | Residential Phone<br>#<br>843-510-3015                                      |
| Principal's<br>Name<br>Holly Ackerman<br>Bank Informati<br>Name of Financi<br>REV Federal Credi   | Title Owner on al Institution t Union  |  |  | % / Years<br>100/12 yrs<br>Account num                                     | Spent In<br>Business | policy<br>securit<br>www.s   | for collection and us<br>ty numbers can be for<br>ecurebancard.com)<br>88<br>Routing #<br>253278362   | Phone #   | 911 As<br>29082                               | (City, State, Zip<br>shton Rd, Lodge, S<br>Contact  | )<br>C,<br>Date C           | Residential Phone<br>#<br>843-510-3015<br>Opened                            |
| Principal's<br>Name<br>Holly Ackerman<br>Bank Informati<br>Name of Financi<br>REV Federal Credi<br>*AUTHORIZA   | Title<br>Owner<br>on<br>al Institution   | ATIC FU                                      | /<br>*<br>INDS TRANSF  | % / Years<br>100/12 yrs<br>Account num<br>******0010<br>FER (ACH):         | Spent In<br>Business | policy<br>securit<br>www.s<br>*****268                                       | for collection and us<br>ty numbers can be for<br>ecurebancard.com)<br>88<br>Routing #<br>253278362<br>(defined below) is a   | Phone #   | 911 As<br>29082                               | (City, State, Zip<br>shton Rd, Lodge, S<br>Contact<br>r transmit credit                     | )<br>C,<br>Date C<br>and/or | Residential Phone<br>#<br>843-510-3015<br>opened<br>debit and/or check      |
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2 of 6

|   | 3 of 6   |  | Merchant initials HA  |
|---|--|--|---|
| Processing Information  |  |  |   |
| Card Types Accepted:  | <ul> <li>All Visa/MasterCard/Discover Cards</li> <li>All Discover Cards</li> <li>JCB**</li> <li>American Express **</li> <li>Diners/Carte Blanche**</li> </ul>   |  | /   |
| Projected total annual sales \$<br>Projected Visa/MC/DISC/Amex Sales<br>Monthly \$ <u>1500.00</u> Annual \$<br>Projected Visa/MC/DISC/Amex High T<br>\$175.00 | Electronic key-entered (with imp<br>Electronic card not present (w/o<br>OR<br>Touch-tone card not present (w<br>Touch-tone card not present (m<br>Mail/Telephone Order (card not<br>eCommerce (card not present) | brints) <u>None</u><br>but imprints) 2<br>bith imprints)<br>b imprints)<br>present) <u>None</u><br><u>None</u> | Projected avarage         %       Visa/MC/DISC/Amex ticket size 50.00         %       Do you use a 3rd party fulfillment?         %       Do you use a 3rd party fulfillment?         %       Yes         %       If "yes"         %       Contact name and phone numb         %       Name:         %       Phone: |
|   | NOTE: TO   | TAL (must equal 100%)  |   |
|   | ernet: supply copy of print advertising, catalogs<br>o tape (Radio or IVR), and Web-page screen pr<br>getting signature?   |  | Do you bill your customer prior to goods being<br>shipped? If yes, how many days?<br>3-30 days 31-60 days 60-90 days<br>Over 90 days  |
| How do you advertise? 🗌 Yellow page   | es 🗖 Telemarketing 🗖 Catalog 🗖 Internet 🗖 W  | ord of mouth 🗌 Publications 🗌 Mas  | s/Direct mail 🗌 Other   |
| statements. If you are a MO/TO or e-C<br>Actual chargeback volume for most rec<br># of locations? If you<br>No  | efore? Yes No If Yes: Processor Name ommerce merchant, please provide most recent a months \$6   | it 6 months of processing statements<br>months \$<br>provide existing merchant ID#:                            | .)  |
| Merchant 🗌 Owns 🗌 Leases Location(  | s)?  | How long at current locations(s)?:   |   |
| Name/address of mortgage holder/landlo  | <br>vrd:   |  |   |
| Other significant Merchant Contacts with  |  |  |   |
|   | · · · · · · · · · · · · · · · · · · ·  |  |   |
| account. Existing AXP SE #:   | and your AXP volume is less than \$1MM annu  |  |   |
|   | ayments, and your annual volume is less than \$  | 1MM, if you request AXP, we will as  | sign you an AXP # for this account, so you can star   |
| If you do not currently have an AXP #,  | and your annual volume is more than \$1MM, w   | e will contact AXP on your behalf.   |   |
| offers or promotions of AXP products of   |  | s (such as traditional mail and teleph   | nd Promotions: If you do not wish to receive future<br>one), please contact customer service at the phone<br>request.   |
| Call Secure Bancard, LLC Customer S   | ervice at: 1-855-271-1500  |  |   |
|   |  |  | rohibit the acceptance of specific types of payment<br>d not Merchant Bank, will settle American Express.   |
| ** Denotes Services and Programs lis<br>Merchant Bank has no responsibility   | sted above or below in this Application, whic<br>or liability therefor.  | ch are provided by Processor and   | its contractors and not by Merchant Bank.   |

Merchant initials H A

| FEE SCHEDULE |  |
|--------------|--|
|--------------|--|

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| ** Equipment Option   | ns  |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
|---|---|-------------|----------|-----------|-------------------------|------------------|-------------------|----------------|-----------------------------------|-------------------|-------------|-------------|
| Model   |   |             |          | Qty       | Purchase<br>New         |                  | chase<br>Irbished | Rent           | Purchase<br>Other Source          | Merchant<br>Owned |             | Price       |
| Terminal  |   |             |          |           |                         | _                |                   |                |                                   |                   | \$          |             |
| Terminal  |   |             |          |           |                         |                  |                   |                |                                   |                   | \$          |             |
| Printer<br>PIN Pad  |   |             |          |           |                         |                  |                   |                |                                   |                   | \$          |             |
| Imprinter   |   |             |          |           | Purchase Only           |                  | _                 |                |                                   |                   | Ψ           |             |
| Other   | SOFTWARE  | =           |          |           |                         |                  |                   |                |                                   |                   | \$          |             |
|   |   |             |          |           |                         |                  |                   |                |                                   |                   | \$          |             |
| Ohimmin n. hamallin n.a   |   | 1. 111      | -1141 A  | - 41      |                         | -l - h - · · · - |                   |                |                                   |                   |             |             |
|   | Shipping, handling and tax will be billed in addition to the equipment price listed above. Equipment Billing to:                    |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
| Ship Equipment to:  |   |             |          |           | A Legal Agent           |                  | er:               |                |                                   |                   |             |             |
| Send Welcome Kit to   | o:  |             |          |           | A Legal Ager            |                  |                   |                |                                   |                   |             |             |
|   | Merchant training provided by: Processor Agent Other:   |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
|   |   |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
| SERVICE ACCEPT  |   |             |          | nt Rate   | % Per Item              | \$               | Associatio        | on Dues & Asse | ssments Pass Through              |                   |             |             |
| Rate 1  |   | %           | Per Item | n\$Rat    | te 2                    |                  | %                 | Per Item \$    | Rate 3                            |                   | %           | Per Item \$ |
| Visa Qual Credit  |   | 3.79        |          | Vis       | a Mid-Qual Credit       |                  |                   |                | Visa Non-Qual Credit              |                   |             |             |
| Master Card Qual Credit   |   | 3.79        |          | Ma        | ster Mid-Card Qual Crea | lit              |                   |                | Master Non-Card Qual Credit       |                   |             |             |
| Discover Network - PayPal   | Qual Credit   | 3.79        |          | Dis       | scover Netword - PayPal | Mid-Qual C       | Credit            |                | Discover Network - PayPal Non-Qu  | ual Credit        |             |             |
| American Express Qual Cr  | edit  | 3.79        |          | Am        | nerican Express Mid-Qua | l Credit         |                   |                | American Express Non-Qual Credi   | t                 |             |             |
| Visa Qual Debit   |   | 3.79        |          | Vis       | a Mid-Qual Debit        |                  |                   |                | Visa Non-Qual Debit               |                   |             |             |
| Master Card Qual Debit  |   | 3.79        |          | Ma        | ster Card Mid-Qual Deb  | t                |                   |                | Master Card Non-Qual Debit        |                   |             |             |
| Discover Network - PayPal   | Qual Debit  | 3.79        |          | Dis       | cover Network - PayPal  | Mid-Qual D       | Debit             |                | Discover Network - PayPal Non-Qu  | ual Debit         |             |             |
| Pin Debit   | -   |             |          | EB        |                         |                  |                   |                | Star                              |                   | \$1 per mon | th          |
|   |   |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
| Visa Rewards (Discount Rate \$ 3.79 Per Item     Amex Rewards (Discount Rate \$ 3.79 Per Item     Amex Rewards (Discount Rate \$ 3.79 Per Item     Discover Rewards (Discount Rate \$ 3.79 Per Item     Non-Bankcard Types Accepted     JCB Card %        Diners Carte Blanche%     American Express Discount rate%        OR     Monthly Flat Fee: \$     Monthly Gross Pay        Est. Annual Amex Volume: \$     None   Est. Annual Amex Volume: \$                 AMEX Pay Frequency <b>Monthly Gross Pay Daily Gross Pay Retail \$ Trans Fee + % OR % OR Monthly Flat Fee: None Est. Average Amex Ticket: % One % One</b> |   |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
| Monthly Stateme   | Miscellaneous Fees:<br>Monthly Statement Fee \$ Application/Setup Fee \$ ACH Reject/Change Fee \$ Online Merchant Portal \$ monthly |             |          |           |                         |                  |                   |                |                                   |                   |             |             |
| Chargeback/Retr   |   |             |          | N         |                         |                  |                   |                | ee \$ <u>None</u> each<br>ne None | 2                 |             |             |
| ACH Debit \$1.00  | Upon Accou  |             |          | Fee \$    |                         |                  |                   | ation Fee \$   | ne None None                      |                   |             |             |
| ** Administrative   | Maintenance   | e Fee \$    | mo       | onthly ** | * PCI Non Compli        | ance Fe          | e \$month         | nly ** Gateway | / Fee \$ monthly                  |                   |             |             |
| None<br>** Other \$   | None<br>per   | _ Descript  | ion      |           |                         | * Other          | None No<br>\$per  | one<br>Descr   | iption                            |                   |             |             |
| Early Termination   |   | ** PCI      | month    | nly Fee   |                         |                  |                   |                |                                   |                   |             |             |
| Authorization Fee   | None<br>es: \$  | America     | n Expre  |           | oneMasterCar            | None<br>d \$     | e None<br>Visa \$ | Discover       | \$                                |                   |             |             |
|   | See Sect  | ions 13.b.i | v and 1  | 18 of the | e Agreement for o       | other fee        | es that may be as | ssessed due t  | to the action or inaction o       | of Merchant.      |             |             |

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Merchant initials

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| Number of e-Commerc  | Inder of e-Commerce websites: (If more than 1, complete, initial and attach an additional copy of this page for each additional website) |                                |                  |        |  |                      |                                 |             |                             |
|--|--|--------------------------------|------------------|--------|--|----------------------|---------------------------------|-------------|-----------------------------|
| Website URL:   |  | Website server IP Address:     |                  |        |  | Website DBA:         |                                 |             |                             |
| Customer Service: em   | ail address:   | hollyrackerman@yahoo.com Telep |                  |        | one:   | 843-510-3015         | List all links to other website | s:          |                             |
| Web Hosting Service  | Name:  | Ad                             |                  | Addres | dress: Contact Teleph  |                      | Contact Telephone:              |             |                             |
| Fullfillment House Nar   | ne:  | A                              |                  | Addres | s:   |                      | Contact Telephone:              |             |                             |
| How do you advertise:  | :  |                                |                  |        | (Attach samples; e.g., catalog/print/broadcast/telemarketing script) |                      |                                 |             |                             |
| Do you bill customer's<br>Yes No   | s card before ship   | ping product                   | or performing se | rvice? | If Yes, how many days before?  |                      |                                 |             |                             |
| What is your return/re   | fund policy?   |                                |                  |        | Website  | e Security Method:   |                                 |             |                             |
| Digital Certificate Issu   | er:  |                                |                  |        | Digital  | Cert No(s)/Exp Date( | 5)                              | Ow<br>Share | enership<br>ed 🔲 Individual |
| For purposes of this application, "Processor" is Secure Bancard, LLC, 1500 Abbey Court, Alpharetta, GA 30004 and can be contacted at 1-855-271-1500 and "Merchant Bank" is |  |                                |                  |        |  |                      |                                 |             |                             |

Merchant Signatures and Guarantor Signatures

Commerce Application Addend

Agreement Signature: By signing below, each of the Merchant and Guarantor(s) and Merchant principal(s) and owner(s) (1) certifies, under penalty of perjury, that all information and documents submitted with this Application are true and complete; (2) authorizes Merchant Bank, Processor and their respective agents to verify any of the information given, including credit references, and to obtain individual and/or business credit reports, including requesting reports from consumer reporting agencies on persons signing below as a principal or owner of Merchant or as a Guarantor (if such person asks Merchant Bank or Processor whether or not a consumer report was requested, Merchant Bank or Processor will tell such person, and if Merchant Bank or Processor received a report, Merchant Bank or Processor will give such person the name and address of the agency that furnished it); (3). acknowledges receipt of the Merchant Card Processing Agreement ("Agreement") including the Continuing Guaranty ("Guaranty") contained within the Agreement, and of the CNP Addendum, Special Services Addendum and the Merchant Use and Disclosure of BIN Information Addendum (each, an "Addendum"), each of which documents is incorporated herein by this reference, and agrees to be bound by and perform in accordance with all provisions, terms and conditions of the Agreement, the Guaranty, and each such Addendum; (4) agrees to be bound by and perform in accordance with all terms, conditions and provisions of any Merchant Card Processing Agreement between any Merchant Affiliate of Merchant and Processor and its agents and Merchant Bank ("Merchant Affiliate Agreement"), regardless of whether such Merchant Affiliate Agreement torrettly exists or is executed, amended, or supplemented at some future date; (5) agrees that Processor and its agents and Merchant Bank may rely upon copies or facsimiles of this Application bearing Merchant's and Guarantor(s)'s signatures, or on copies or facsimiles of other document; and (6) certifies that Merchant dees not

AMERICAN EXPRESS - In the event I am not eligible for JetPay and Secure Bancard's OptBlue program for American Express, by signing below, I represent that I have read and am authorized to sign and submit this application for the above entity, which agrees to be bound by the American Express® Card Acceptance Agreement ("American Express Agreement"), and that all information provided herein is true, complete, and accurate. I authorize JetPay, Secure Bancard, and American Express Travel Related Services Company, Inc. ("American Express") and American Express's agents and Affiliates to verify the information in this application and receive and exchange information about me personally, including by requesting reports from consumer reporting agencies from time to time, and disclose such information to their agent, subcontractors, Affiliates and other parties for any purpose permitted by law. I authorize and direct Secure Bancard and American Express and Affiliates to inform me directly, or inform the entity above, about the contents of reports about me that they have requested from consumer reporting agencies for include the name and address of the agency furnishing the report. I also authorize American Express to use the reports on me from consumer reporting agencies for marketing and administrative purposes. I am able to read and understand the English language. Please read the American Express Privacy Statement at http://www.americanexpress.com/privacy to learn more about how American Express protects your privacy and how American Express uses your information. I understand that I may opt out of marketing communications by visiting this website or contacting American Express at 1-800-528-5200. I understand that upon American Express' approval of the application, the entity will be provided with the American Express Agreement and materials welcoming it to American Express' Card acceptance program.

Guaranty: The undersigned Guarantor(s), individually and severally, guarantee the full and faithful performance and payment by the Merchant (identified above in the portion of this Application which precedes this Guaranty) of each and all of Merchant's duties and obligations to Merchant Bank and Processor, as provided in Section 25 of the Merchant Card Processing Agreement, which Merchant Card Processing Agreement, and this Application and the Addendums mentioned above, are incorporated into this Guaranty by this reference.

#### MERCHANT SIGNATURES

| X1) THUY U                   | Mar. 26, 2021 |
|------------------------------|---------------|
| Principal/Owner for Merchant | Date          |
| Holly Ackerman               | Owner         |
| Print Name                   | Title         |
| X 2)                         |               |
| Principal/Owner for Merchant | Date          |
|                              |               |
| Print Name                   | Title         |
| X 3)                         |               |
| Principal/Owner for Merchant | Date          |
|                              |               |
| Print Name                   | Title         |

| GUARANTOR SIGNATURES            |               |
|---------------------------------|---------------|
| X1) THANK M                     | Mar. 26, 2021 |
| Guarantor Signature (No Titles) | Date          |
| Holly Ackerman                  |               |
| Print Name (No Titles)          |               |
| X 2)                            |               |
| Guarantor Signature (No Titles) | Date          |
|                                 |               |
| Print Name (No Titles)          |               |
| X 3)                            |               |
| Guarantor Signature (No Titles) | Date          |
|                                 |               |
| Print Name (No Titles)          |               |
|                                 |               |
|                                 |               |
|                                 |               |
| X)                              |               |

| FOR INTERNAL USE ONLY |       |                           |       |
|-----------------------|-------|---------------------------|-------|
| X)                    |       | X)                        |       |
| Accepted by Processor | Date  | Accepted by Merchant Bank | Date  |
|                       |       |                           |       |
| Print Name            | Title | Print Name                | Title |

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Merchant initials

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Merchant Beneficial Ownership and Management Information Certification: The following information and certifications concerning beneficial ownership, and the identification of beneficial owner(s), of the Merchant identified in the Merchant Application referenced below, must be provided for the Merchant if a legal entity (legal entity includes a corporation, limited liability company or other entity that is formed by filing of a public document with a Secretary of State or similar office, a general partnership, and any similar business entity formed in the United States). (This form need not be used for a Merchant identified in the Merchant Application as a "sole proprietor" or "sole proprietorship", provided the prescribed forms of Merchant Application including any Patriot Act/customer identification forms and taxpayer identification/withholding forms included therein or prescribed for use therewith reflect such sole proprietorship status and are completed and executed by such sole proprietor and the Processor's representative.) The beneficial ownership/management information and certification including any Patriot Act/customer identification forms and taxpayer identification forms and negrification including the Merchant Application including any other Patriot Act/customer identification forms and taxpayer identification forms included therein or prescribed for use therewith. Notice: To help the government fight the funding of terrorism and money laundering activities, the USA Patriot Act requires all financial institutions to obtain, verify and record information that identifies each person (including business entities) who opens an account. What this means for you: When you open an account we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying documents. In some instances we may use outside sources to confirm the information. Secure Bancard's privacy policy can be found at http://www.secur

Section 1: Merchant Application Information (Must match information in Merchant Application): Date Application Signed (by Authorized Signer named below): Mar. 26, 2021

| Merchant Legal Name: | Holly Ackerman     | Merchant Federal T | ax ID (as it appears on income tax return): | 249732688 | Merchant State of formation/Incorporation: |
|----------------------|--------------------|--------------------|---|-----------|--|
| SC Merchant Address: | 911 Ashton Rd, Lod | ge, SC, 29082      |   | Mer       | chant Entity Type                          |

Sole Proprietor

Section 2: Beneficial Ownership and Management Information. Provide the information below on each individual who directly or indirectly, through any contract, arrangement, understanding, relationship or otherwise, owns 25% or more of the equity interests of the Merchant legal entity identified above. If the total ownership interests of individuals does not exceed 50% of the equity interests of the Merchant, provide the information below on additional beneficial owners so that the total ownership interests of individuals for which information is provided below exceeds 50%. (Use extra copies if needed.) Information must be provided for one individual with significant responsibility for managing the legal entity listed in Section 1, a "Control Prong". Examples of a Control Prong include, but are not limited to: Chief Executive Officer, Chief Financial Officer, Chief Operating Officer, Managing Member, General Partner, President, Vice President or Treasurer. If no other Beneficial Owner identified below is identified in the right column as the Control Prong, the Control Prong section below must be completed.

| Beneficial Owner Legal Name<br>Holly Ackerman  | Title<br>Owner                             | % of Legal Entity<br>OwnerShip: 100 %  |                                   |  |
|--|--|--|-----------------------------------|--|
| Individual's Home (Street) Address (No P.O. Box)<br>911 Ashton Rd  | City, State, Zip<br>Lodge, SC, 29082       | Date of birth<br>April 30, 1976        |                                   |  |
| Individual has a Social Security Number or Individual Taxpayer Identification<br>Number issued by US Government?  Yes No   | (SSN)/Individual Taxpayer Ide<br>*****2688 | Control Prong?                         |                                   |  |
| Id Type:*  Driver's License  Other State photo ID showing residence Passport Resident Alien ID Other ID ±                  | State/Country of Issuance<br>SC            | Number on ID:<br>007515391             |                                   |  |
| Beneficial Owner Legal Name  | Title                                      |  |                                   | % of Legal Entity<br>OwnerShip: None % |
| Individual has a Social Security Number or Individual Taxpayer Identification<br>Number issued by US Government? Ves IN No | (SSN)/Individual Taxpayer Ide              | entification No. (I <sup>-</sup>       | ΓIN):                             | Control Prong?                         |
| Id Type:* Driver's License Other State photo ID showing residence Passport Resident Alien ID Other ID ±                    | State/Country of Issuance                  | Date Issued<br>None                    | Expiration Date<br>None           | Number on ID:                          |
| Beneficial Owner Legal Name  | Title                                      | % of Legal Entity<br>OwnerShip: None % |                                   |  |
| Individual's Home (Street) Address (No P.O. Box)   | City, State, Zip                           | Date of birth<br>None                  |                                   |  |
| Individual has a Social Security Number or Individual Taxpayer Identification<br>Number issued by US Government? Ves IN No | (SSN)/Individual Taxpayer Ide              | Control Prong?                         |                                   |  |
| Id Type:* Driver's License Other State photo ID showing residence Passport Resident Alien ID Other ID ±                    | State/Country of Issuance                  | Date Issued<br>None                    | Expiration Date<br>None           | Number on ID:                          |
| Beneficial Owner Legal Name  | Title                                      | -                                      | ·                                 | % of Legal Entity<br>OwnerShip: None % |
| Individual's Home (Street) Address (No P.O. Box)   | City, State, Zip<br>Lodge, ,               |  |                                   | Date of birth<br>None                  |
| Individual has a Social Security Number or Individual Taxpayer Identification<br>Number issued by US Government? U Yes INO | (SSN)/Individual Taxpayer Ide              | Control Prong?                         |                                   |  |
| Id Type:* Driver's License Other State photo ID showing residence Passport Resident Alien ID Other ID ±                    | State/Country of Issuance                  | Date Issued<br>None                    | Expiration Date<br>None           | Number on ID:                          |
| Control Prong (and/or 🗌 additional Beneficial Owner) Legal Name<br>Holly Ackerman  | Title<br>Owner                             |  |                                   | % of Legal Entity<br>OwnerShip: 100 %  |
| Individual's Home (Street) Address (No P.O. Box)<br>911 Ashton Rd  | City, State, Zip<br>Lodge, SC, 29082       |  | Date of birth<br>April 30, 1976   |  |
| Individual has a Social Security Number or Individual Taxpayer Identification<br>Number issued by US Government?  Yes No   | (SSN)/Individual Taxpayer Ide<br>*****2688 | Control Prong?                         |                                   |  |
| Id Type:*  Driver's License  Other State photo ID showing residence Passport  Resident Alien ID  Other ID ±                | State/Country of Issuance<br>SC            | Date Issued<br>April 30, 2025          | Expiration Date<br>April 30, 2025 | Number on ID:<br>007515391             |

\*For US persons provide unexpired Driver's License unless there is none; for non-US persons ID Type may be unexpired Resident Alien ID, or Passport/Other ID± and Country of issuance. ± Specify type of "Other ID", which may be any other unexpired government-issued document evidencing nationality or residence and bearing a photograph or similar safeguard.

#### Certifications and Signatures:

Certifications and Signatures: The undersigned Authorized Signer, listed above as a Beneficial Owner or Control Prong, who has signed the Merchant Application on behalf of the Merchant, hereby certifies that he/she is authorized to open accounts for the Merchant at financial institutions, that all information provided above about the Merchant legal entity is complete and correct and that, to the best of his/her knowledge, all information provided above about each individual listed above. The Authorized Signer and the Processor's Representative, each hereby certify that the information listed above regarding the identity and the identification document of each individual listed above, is complete and correct and was personally observed on the indicated document.

Halfl

Holly

Authorized Signer Signature

Date Signed Processor's Rep. Printed Name

Mar. 26,

2021

Ackerman

### VISA DISCLOSURE PAGE

## Member Bank (Acquirer) Information:

| Acquirer Name:    | Synovus Bank                          |
|-------------------|---------------------------------------|
| Acquirer Address: | 1125 First Avenue, Columbus, GA 31901 |
| Acquirer Phone:   | (706) 649-4900                        |

### Important Member Bank (Acquirer) Responsabilities:

- 1. A Visa Member is the only entity approved to extend acceptance of Visa products directly to a Merchant.
- 2. A Visa Member must be a principal (signatory) to the Merchant Agreement.
- 3. The Visa Member is responsible for and must provide settlement funds to the Merchant.
- 4. The Visa Member is responsible for all funds held in reserve that are derived from settlement.
- 5. The Visa Member is responsible for educating Merchants on any Visa International Operating Regulations with which Merchants must comply during the course of operation.

### Important Merchant Responsibilities:

- 1. Ensure compliance with cardholder data security and storage requirements.
- 2. Maintain fraud and chargebacks below thresholds.
- 3. Review and understand the terms of the Merchant Agreement.
- 4. Comply with Visa International Operating Regulations.

The responsibilities listed above do not supersede terms of the Merchant Agreement and are provided to ensure the Merchant understands some important obligations of each party and that the Visa Member (Acquirer) is the ultimate authority should the Merchant have any problems.

## Merchant Signature

| _ fally U               | Mar. 26, 2021 |
|-------------------------|---------------|
| Merchant's Signature    | Date          |
| Holly Ackerman          | Owner         |
| Merchant's Printed Name | Title         |