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December 7, 2022

RE: Glen James and Son Wrecker Service

Thank you for allowing us to service your credit card processing needs for the last 3 years. We value you as a customer and thrive on seeing small businesses like yours grow.

We are writing to you to inform you that the credit card terminal you have has become end of life as well as the current credit card processing platform we have you on. We would like to give you the opportunity to get moved over to another processing platform before your credit card services are interrupted.

To make the transition easier for you, we will be replacing your current terminal with a more updated terminal at absolutely zero cost to you. Your rates will remain the same, so this move will cost you absolutely nothing other than just a couple minutes of your time.

We have made numerous attempts to reach you via the phone number and email address we have on file. Please contact our office as soon as possible so that you can continue to have the same great rates and superior customer service as you've been getting for the last 3 years.

Please note we must hear from you by 12/15 to avoid interruption.

You can reach us at: 877-251-0778 or 901-601-0032.